

ACCESSING YOUR ACCOUNT INFORMATION



This guide provides helpful information to assist you with accessing account information at principal.com and via our automated phone system at 1-800-547-7754. It will prove valuable, whether it's your first time accessing our systems or you are a return visitor.

Access account information at principal.com

FIRST-TIME USERS	ONGOING ACCOUNT ACCESS
Go to principal.com - Under Login, select login type Personal - Click on the Register Now link - Provide your name, date of birth, ID number and zip code and click "Submit" - Verify your identity by providing select personal information* - Create your username, password and provide an email address - Select and answer one security question - Review your confirmation page - Once you receive a confirmation email (it should only take a minute or two), you can log in with your new username and password - Select your login image and phrase - Set three online security questions and answers - Consent to do business electronically (this lets you view account information online) - You will now be directed to your account information (select Your Profile to update login information, email address and to sign-up for additional account services) * These questions are administered by a trusted third-party. While we display information on the screen, the Principal Financial Group does not have access to this step of the process.	Go to principal.com - Under Login, select login type Personal - Enter your Username (Click Forgot Username if you need a Username) - Verify the image and phrase shown are the ones you selected - Enter your Password (Click Forgot Password if you need a Password) Questions? If you have any questions about setting up your username and password online, please call 1-800-547-7754. Stay up-to-date! Providing your email address and periodically logging in to confirm it will allow you to receive communications tailored to your employer's plan.

Click on the **Retirement Plan** link of the account you want to access. Use the tabs at the top of the page to navigate the website.

Available options include:

Not all options are available for certain plans. Check with your human resources contact to find out what is available.

YOUR ACCOUNT

- Overview
- Contributions
- Investments
- Account History

- Plan Info and Forms
- Statements
- Loans
- Roll Over Funds

PLANNING CENTER

- Overview
- Retirement Planning
- Managing Money
- Life Event Planning

- Online Seminars
- Calculators
- Questions and Answers

Access account information — alternative options at principal.com

You can also check the account balance and personalized rate of return for the retirement account through:

- **Text messages** to your cell phone
- **Principal® Mobile** — Our new secure app allows you to access retirement account information from multiple mobile devices, including iPhone® and Android™*
- **Email**

Access account information via our automated phone system

FIRST-TIME USERS	ONGOING ACCOUNT ACCESS
Call 1-800-547-7754	Call 1-800-547-7754
Enter your Social Security number when prompted	Enter your Social Security number when prompted
Listen to the menu and select an option	Listen to the menu and select an option
When prompted, establish your personal identification number (PIN) using your Account/Contract Number	If prompted, enter your PIN (Note: some options do not require you to enter your PIN)

Follow the prompts to:

Not all options are available for certain plans. Check with your human resources contact to find out what is available.

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| <ul style="list-style-type: none">• Access daily account values• Obtain investment performance information• Transfer retirement funds between available investment options | <ul style="list-style-type: none">• Change where future contributions are invested• Hear your outstanding loan balance, obtain a loan quote and request a loan | <ul style="list-style-type: none">• Review the status of a pending or completed distribution• Establish/change your PIN• Reinvest retirement account balance from a previous plan | <ul style="list-style-type: none">• Hear information regarding an expected Form 1099R |
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* The mobile application offered by The Principal to view account information is currently supported on iPhone® (all operating systems) and Android™ (operating systems 1.6 or higher).



WE'LL GIVE YOU AN EDGE®

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